

RemoteAdmin for Citrix



General Overview

RemoteAdmin for Citrix provides comprehensive remote administration services for Citrix environments. Our dedicated team ensures that your Citrix infrastructure is always running optimally, offering proactive monitoring, maintenance, and troubleshooting to enhance performance and reliability.

Why Gotham?

Our certified professionals have a **proven track record** of successfully navigating complex Citrix environments.

As a **Citrix Platinum and Preferred Services partner**, we demonstrate deep expertise and a strong commitment to delivering top-tier Citrix solutions.

Our **partnership with Microsoft** further enhances our ability to provide integrated, innovative services built on industry best practices.

We remain focused on delivering **high-quality, customer-centric solutions** that drive lasting value.

Exceptional Value

Our tailored approach to managing and optimizing Citrix environments includes:

- Providing 24x7 monitoring and support
- Managing the Citrix stack from endpoint to cloud
- Overseeing application lifecycle in Desktop-as-a-Service (DaaS) environments
- Installing new applications and modifying existing ones
- Applying periodic hotfixes and service packs
- Adjusting alert thresholds to maintain system stability
- Onboarding users to the Citrix environment
- Ensuring seamless technology adoption
- Identifying and resolving issues proactively to ensure peace of mind and reduce costs

Gotham's RemoteAdmin for Citrix has been a game changer for our end-user computing environment."

SVP & CTO, Retirement Services Firm

Engagement, Pricing, and Terms

Our flexible engagement model is designed to meet your specific needs. We offer fixed-term contracts and complementary services to manage the entire EUC estate. Pricing is competitive and based on the scope and complexity of your Citrix environment. Services are all-inclusive making support costs manageable and predictable.

Contact your Gotham account manager for a custom offer.

www.gothamtg.com

