Infrastructure

Gotham helps clients build, maintain, and enhance their technology infrastructures to provide the secure foundation needed to achieve their business goals.

Barriers to efficiency and effectiveness of server-based deployments:
- Application conflicts
- Costly application packaging, deploying, and updating
- Regression testing, hotfixes, and service packs
- Slow response time

Can be overcome by:
- Application streaming
- Network optimization

With benefits including:
- Efficiency
- Performance optimization
- Secure access to application, data, and server resources
- Operational security
- Reduced TCO and increased ROI
- Ability to deploy robust development environments
- Increased security of access to applications and data

Strategic Partners

AppSense	Dell Wyse	Lakeside Software
Aruba Networks	ExtraHop	Microsoft
Blue Coat	Google Apps	ObserveIT
Cisco	Infoblox	Polycom
Citrix	Juniper	RES Software

Offerings

Windows Server Infrastructure
- Active Directory
- SharePoint
- Exchange Server
- SQL Server database

Application Delivery and Provisioning
- Application virtualization
- Packaging and streaming
- Secure application delivery with Citrix infrastructure

Messaging
- Archiving and e-discovery solutions
- Message system migration

Networking
- Assessment and design
- Protocol optimization
- Remote access and VP

Certifications

- Microsoft Certified Professional (MCP), NT Server Enterprise 4.0
- Microsoft Certified Systems Engineer
- Microsoft Certified Product Specialist
- Cisco Certified Design Associate
- Citrix Certified Enterprise Administrator (CCEA)
- Citrix Certified Network Associate
- Check Point Certified Systems Engineer/ Administrator (CCSE, CCSA)

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Client Profile: Duane Morris, LLP

- One of the top 10 law firms in Philadelphia and among the top 100 in the nation
- Featured in trade publications for being in the upper echelons of law firms in their use of technology
- IT staff supports 1,300 users, including more than 500 lawyers, in 20 offices, using 80 separate applications

Solution Areas: System Migration, Performance, Remote Access, Security

Business Situation

- Had been using Citrix MetaFrame 1.8 as a remote access solution, supported by two internal IT resources and supplemented by Gotham Technical Support as needed
- Already in the process of migrating from NetWare, GroupWise, and WordPerfect to Windows Server, Office, and Exchange, they decided to move all their applications to a Citrix platform to improve performance, simplify use and maintenance, and gain scalability

Solution

Gotham implemented and tested a full Citrix MetaFrame Access Suite XPe farm with two Web Servers and two test servers, designed to meet Duane Morris' specific requirements. Gotham then provided knowledge transfer to assist Duane Morris' IT staff in deploying applications on a rolling basis.

Key Technologies: Microsoft Active Directory, Citrix

Key Benefits

- Integrated AD policies made the Citrix implementation nearly transparent to users, so almost no user training was required
- Two web servers and test servers allow Duane Morris to thoroughly test applications before their release
- Built-in double redundancy eliminates all single points of failure, practically eliminating downtime

Why Gotham

- Gotham's quality of work and responsiveness while supporting Duane Morris' existing Citrix deployment made them the natural choice for the full implementation
- Duane Morris' IT organization is highly standardized, which Gotham supported completely, building each server identically

- Mike Carpinella, Duane Morris' head of IT, received his own Citrix training at Gotham's Technical Education Center

Gotham

Application and service requirements
Infrastructure and network assessments

Systems management solutions
Active Directory implementation
Secure remote access
Messaging infrastructure
Application packaging and provisioning

Windows infrastructure services
Application optimization
LAN/WAN optimization

Prototype solution set
Integration validation

HA and DR configurations
GothamWatch managed services
Operational support design

| PLAN | PILOT | IMPLEMENT | MANAGE | IMPROVE |

Client

System performance
Service level agreements

Technological changes

Remote workforce
Unified messaging
Mobile communication
User / group management
Directory services security
Mergers
Application deployment standards
Desktop standardization
Application and system asset management

IT support model
Baseline performance
Scalability / high availability
Business continuity planning

Web application acceleration
Server and desktop upgrades

Implementation Model

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